NCLSAT MEETING MINUTES OCTOBER 3, 2016 12:30-1:30 (Welland Campus)

Present:
Library Staff:
Bellan D.
Students:
Yong won J., Patricia W., Pritpal C.

Introductions and refreshments

- Introduced myself and that I was filling in for Geoff who some students were familiar with.
- Program areas represented: Educational Assistant—Special Needs Support, Child and Youth Care, Civil Engineering Technician, 2 returning students and 1 first year

Discussion items

- Recent library accomplishments and changes (website, space, etc.)
- Student observations and ideas
- Learning Commons partners (Peer tutoring, IT, drop-in sessions, test centre)
- New website look and reflects the physical services
- Exploratory: Feedback on Digital media lab idea and Makerspace
- AIS
- NCreads

Feedback

- Students really said they wanted to see longer hours on weekends (Full days). Mentioned needing Library resources on some weekend mornings, and having to wait until the afternoon. They did really like the hours being extended and wanted to see it continue. Did not like the limited hours in the summer.
- Remarked that during busy time in the Library they would run into times where they could not get a computer to use. Not just one time, but many. They would like to see more computers in the library.
- One students asked about phone chargers. Asked if we had bought some for the students.
- With that they remarked they would like to see more laptops be available to check out.
- The students would like to see more seating IN the Library. They come in and want to use the space and resources, but find they have nowhere to sit, so they can’t access all features the library has.
- They have really liked having IT in the Library.
- Students remarked how the student services all being in the same space has been helpful. Instead of having to go to a few places on campus for services, not they can come to one location. This was very positive to hear and they liked that the website reflected the physical services.
• The new look website got a lot of positive feedback. It was much more appealing, readable, and modern looking. It felt easier to navigate.
• The Chat came up as well. One student wasn’t aware they could use it almost any time of day. They really liked the idea that library staff were on it answering their questions in real time.
• The idea of a Digital media lab. Makerspace was something that really got them excited. The Library being able to offer another service with an ‘interactive’ study room with services they need was a big thing for them. They loved the idea of the digital white boards, or ‘movie studio’. They thought a 3D printer would be really great for some of their projects or assignments. They mentioned it was really forward thinking of the Library to be considering ideas like this.
• They pointed out that Tabs like Citation help were really helpful and some students weren’t aware just how detailed they were. They thought it would be very helpful to them now.
• They also like the idea of the AIS and the digital badges along with the Workshops.

Reminders

I thanked them for being able to make it out, and for their great feedback. I mentioned to them we would have another meeting next month (November 23, 2016).