Niagara College Libraries Student Advisory Team (NCLSAT)

Niagara-on-the-Lake Division

October 3, 2016 1:30–2:20 pm (Meeting #1)

Present:

Library Staff: Jaclyn C.P., Sam S.

Students: Juan Rafael B., Brayner P., Chelsey T., Tynan L.–C.

Agenda:

1. Introductions and refreshments: what is NCLSAT?
   a. Recent accomplishments (email checkout receipts, ITS help in Library)
   b. Your role as a library ambassador

2. Discussion items:
   a. Your observations and ideas
   b. Learning Commons partners
   c. Website redesign
   d. Exploratory: Digital Media Lab and Makerspace
   e. Academic Integrity Series
   f. ncReads
3. Continuing contact: NCLSAT on Blackboard, CCR

4. Next meeting during week of November 21, 2016

Feedback:

This meeting ended up being a drop-in event rather than a formal meeting. Instead of adhering to the agenda, we focused on item 2.a., observations and ideas. Program areas represented included: Tourism Management, Business Administration, Environmental Technician Field & Lab, all students were first year students.

Here is a recap of some of the key points addressed:

Spaces:

- Quiet area behind book stacks is enjoyed, especially now that fiction books are located in this area
- Study carrels by windows need higher dividers, students would like more privacy when working at these carrels
- Many of the outlets in the tables are not working, very frustrating
- Noise level has been acceptable so far, silent study room is good alternative
- More space needed in general, for both individual and group study
- More big plants!

Services:

- Extended hours for the study spaces are much appreciated
• Students reported working early in the morning and late into the evening

• More support needed for mature and international students, especially with Blackboard; Blackboard support drop-in sessions for students would be a good solution

• Great variety of equipment; more promotion of what can be borrowed would be helpful

• Students would like a handout of available services and items to borrow

• Study room booking system is working very well

• More computers needed in general, longer laptop loans would be preferred