NCLSAT Fall 2012
NOTL Division
October 1, 2012 (Meeting #1) Minutes

Students: Tarika B., Rizwan G. Edward G., Rishi M.
Staff: Sam, Ralph, Jackie

Agenda:
1. Introductions and refreshments
2. Goals of NCLSAT: Why are you here?
3. Discussion items:
   a. Student needs and perceptions of NC Libraries
   b. Library website—screenshot exercise
   c. Student testimonials—What's your favourite space in the Library? Submit on Blackboard
4. Continuing contact: NCLSAT on Blackboard, CCR, and online survey
5. Next meeting TBD

Minutes:
3.a:
- Library as main meeting place for students
- More tables needed
- More desktop computers needed, loss of N201 lab has created noticeable lack of open computers
- Ideas for reorganizing space include:
  o Move desktop computer area to current main study carrel area, open up desktop area to more large tables, study carrels outside silent study room by windows
  o Keep casual areas from becoming nap zones by leaving them in high traffic areas and having chairs, not couches
- Keep the food and noise policy as is
- Books are not being put back in the right place on the shelf, need to encourage students not to reshelve their own books--put reshelving cart out in prominent area
- International students: miscommunication about availability of textbooks in Library
- “Books are outdated, online is better”
- Information about library tutorials and workshops is difficult to find (students who are already struggling are not likely to dig in our website for info) co-marketing with other
departments, e.g., International, SAC, to promote support options (at least provide flyers) and asking faculty to promote to classes may help

3.b: Observations from screenshot exercises:
- Students drawn to links rather than boxes in black
- “Search Journal Titles” misleading, name of link suggests this is the easiest way to start searching for journal articles
- Subject guide link preferred to dropdown menu

General comments:
- Subject guides too narrow, need to make it more obvious that you can do broad database searches from them as well as specific database searches
- Contact the Library link not in an intuitive spot; students would contact the library if they were having trouble
- General look and feel of website liked, easy to navigate

3.c.:
- Students are encouraged to visit their NCLSAT Blackboard site and participate in the user survey and submit a testimonial about their favourite place in the library

4.
- Contact with NCLSAT members will be maintained through blackboard, email, and the co-curricular record (CCR) site

5.
- Next meeting tentatively scheduled for the first week of December, a confirmation email will be sent out in early November

Actions:
- Follow up on request for more desktop computers (9 more coming to the study carrels)
- Misshelved books: Ralph to speak to Chris about shelf reading, shelving cart will be put back out by book shelves
- Marketing workshops, international student concerns: Ralph will contact International Department to see what can be done
- Furniture: reorganization will be taking place soon, suggestions will be kept in mind