Niagara College Libraries Student Advisory Team (NCLSAT)

Niagara-on-the-Lake Division

September 30, 1:30-2:30pm (Meeting #1)

Minutes

Agenda:

1. Introductions and refreshments

2. Goals of NCLSAT: Why are you here?

3. Discussion items:
   a. Student needs and perceptions of NC Libraries
   b. Refreshed Library website
   c. Renovated Library space
   d. Library research services
   e. Student testimonials—What’s your favourite space in the Library?
      Submit on Facebook

4. Continuing contact: NCLSAT on Blackboard, CCR, and Facebook

5. Next meeting TBD

Minutes:

3.a)

general lack of study space around campus; therefore need more space in Library, 2nd floor?

temperature often too cold

Library great in general; meets needs of students
- Entrance needs to be redesigned; doors open the wrong way, sliding doors would be better
- Study rooms and quiet study popular
- Consider extending study room allowed booking time to 4 hours after 2pm?
- Like having the news on TV
- Later hours great improvement, but not a lot of awareness
- General lack of awareness about Library resources and features
- New laptops are excellent
- Desktop computers slow
- Streamlined printing process; have express printing station and advertise wireless printing more?

3.b)
- Website difficult to find from college website; need to be reinstated as link under services
- Most popular links easy to find, e.g., book a study room
- Include * of items not searchable from everything search (e.g., Films on Demand)
- Having a prominent place for research guides and library website on Blackboard would be most effective for reaching students, posters may also be useful
- Faculty promoting library resources also good way to reach students
- Include Library in program orientation courses (e.g., Business)

3.c)
- Library seems a lot more spacious now; changes well-liked
- fiction/DVD room great
- noise level ok so far
- possible quiet time during exam week

3.d)
- awareness of services, e.g., drop-in sessions and appointments lacking
- workshop on Library features in general might be useful
- talk to students one-on-one to find out what they need

Actions:
- note door problem for future renovations
- revisit study room booking policy
- update on the Library’s status with Blackboard
- include * on Everything search for excluded databases
- consider quiet time during exam week