Niagara College Libraries Student Advisory Team (NCLSAT)
Welland Division
September 30, 12:30-1:00pm (Meeting #1)

Minutes

Agenda:

1. Introductions and refreshments
2. Goals of NCLSAT: Why are you here?
3. Discussion items:
   a. Student needs and perceptions of NC Libraries
   b. Refreshed Library website
   c. Renovated Library space
   d. Library research services
   e. Student testimonials—What’s your favourite space in the Library?

4. Continuing contact: NCLSAT on Blackboard, CCR, and Facebook

5. Next meeting TBD

Minutes:

1. What would you change about the library?
   - More quiet areas
   - Student found little difference between the noise level in the Learning Commons and the library.
   - Noise level might be managed better via staff monitoring
- Computers are slow to logon
- Dead Links on Summon

2. What do you like about the Library?
   - Space to both study and relax
   - Public access computers
   - Studyrooms!
   - WIFI is easy to access/ Remote access works well
   - Everything Search (only access point that student uses)
   - Asks questions at the Circ Desk (student does not use drop-in tutorials and IM)

3. Possible Opportunities For Better Service
   - Improved Public Access Computers Performance
   - Noise level might be managed better via staff monitoring
   - Request for Essay Editing and Resource selecting (ie: which article in the result list is best for their assignment)