Niagara College Libraries Student Advisory Team (NCLSAT)

Welland Division: March 31, 2014 1:30-2:30pm (Meeting #4)

1. Introductions and refreshments
2. Discussion of how the term has been
3. Research Guides
4. Continuing contact: NCLSAT on Blackboard, email, CCR, and website

Questions for Discussion

1. What would you change about the Library?
   - Students indicated that the noise level in the library was too loud.
   - It was also mentioned that the static times of the weekly research help sessions should vary in order to accommodate the variety of gaps in student schedules
   - Resolving printer issues: installing printer, student card credit addition issues, colour printer being out of service, wireless printing not being seamless.
   - There was also a call for more (better functioning) desktop computers
2. What do you like about the Library?
   - Circulation Staff knowledge
   - Student friendly and “useable”
   - Go space to do work

3. What do you do in the Library?
   - Use the computers to complete assignments, do homework, socialize/eat lunch, and research

4. Where do you prefer to study on-campus?
   - Students did indicate that they prefer to study on campus because there is less distractions
   - Study rooms are the preferred space to study

5. How do you like the layout of the Library?
   - Students like the division of the library layout into computers on one level and tables in the other

6. Do you prefer print or digital resources?
   - Everyone indicated that they would prefer digital texts, especially digital textbooks

7. Do you have a tablet computer?
   - The 19 students that I talked to did not have tablets however each was quick to say that they have smartphones

8. What do you think of e-books and e-textbooks?
   - Everyone indicated that they wanted ebooks, especially, e-textbooks.

9. How do you start when you get a research assignment?
   - Library Website> Books> eBooks
   - Use text books (personal and reserves)
   - Everything Search
10. What aspect of research assignments do you find the most difficult?
   - Vetting DBs and articles via the Everything search
   - Students also indicate that they used Purdue OWL

11. What do you think of your subject guide?
   - Electrical Engineering students said that use their subject guide as shown to them in their COMM library orientation
   - Other students said that they didn’t use the subject guides rather they went straight to the Everything Search

12. Have you ever used any of the research help services provided by the Library (e.g., ask at the desk, drop-in tutorials, IM)
   - The Circulation desk was referenced as a search aid
   - The subject guide are also a tool used by students for research

13. What services do you wish we offered?
   - Laminating
   - Coffee House
   - Individual Tablets for loan
   - All Textbooks

14. What do you think of the Library’s website?
   - Easy to use (compared to other NC sites ie: Peer Tutoring)
   - Well laid out

15. What would you change about the website?
   - IM Chat
   - Citation Help more prominent