Niagara College Libraries Student Advisory Team (NCLSAT)

Welland Campus Division

September 29, 2014 12:30-1:30pm (Meeting #1)

Agenda:

1. Introductions and refreshments

2. Goals of NCLSAT: Why are you here? What has NCLSAT accomplished so far?

3. Discussion items:
   a. Student needs and perceptions of NC Libraries

Minutes (Immediate Action In Red):

Facilities: More power outlets for laptops and mobile devices

Noise Issues: Appreciated the quiet study room

Students think that the library is too loud and use other spaces to study over the library (second floor by SAC office)

Staff should monitor library space for level sounds

Students have a tendency to only use library resources for their COMM research assignment and use their textbooks to supplement their coursework.

Printing: Students thought that the print process took too long.

Students also wanted printing costs in the library to reflect the cost of outside printing service (ie: Richo, Staples, etc....)

Student Request: For the library to supply classes that instruct how to use eBooks & computer applications
4. Continuing contact: NCLSAT on Blackboard, CCR, and Facebook

5. Next meeting TBD

Possible Questions for Discussion

1. What would you change about the Library?
2. What do you like about the Library?
3. What do you do in the Library?
4. Where do you prefer to study on-campus?
5. How do you like the layout of the Library?
6. Do you prefer print or digital resources?
7. Do you have a tablet computer?
8. What do you think of e-books and e-textbooks?
9. How do you start when you get a research assignment?
10. What aspect of research assignments do you find the most difficult?
11. What do you think of your research guide?
12. Have you ever used any of the research help services provided by the Library (e.g., ask at the desk, drop-in tutorials)
13. What services do you wish we offered?
14. What do you think of the Library's website?
15. What would you change about the website?