Niagara College Libraries Student Advisory Team (NCLSAT)
Welland Division
February 9, 2015 12:30-1:30pm (Meeting #2)

Student: angeli_asistin@yahoo.com

Agenda:

1. Introductions and refreshments

2. Discussion items:

   a. Extended hours – Enjoy access to space and resources outside of regular class hours
      - Used the library during Christmas hours

   b. ncReads update – Member did read book however did not attended ncReads meeting
      - gained knowledge of ncReads Blackboard notice
      - she will continue to read the selections of the ncReads votes

   c. Location of IT help – has found SWAT and IT helpful on several occasions

   d. Furniture—what would you like? – she would like to see more larger tables for single use and suggested adding tables to the upper level railing along the second floor ramp

   e. Other observations – NCSLAT member finds the bustle of the library adds to her personal focus and her overall academic experience
      - Library space is appealing as it is clean and orderly. She also feels that it is a good balance of table space and computer space.

4. Continuing contact: NCLSAT on Blackboard, CCR

5. Next meeting TBD

Possible Questions for Discussion

1. What would you change about the Library?
   - More tables/ seating for single working students / less group area

2. What do you like about the Library? Books/Texts

3. What do you do in the Library? Study / Read / Homework / Wifi / Printing

4. Where do you prefer to study on-campus?

5. How do you like the layout of the Library? Stacks are too far away from the library entrance

6. Do you prefer print or digital resources?

7. Do you have a tablet computer? iPad

8. What do you think of e-books and e-textbooks? No Need

9. How do you start when you get a research assignment? Goes to library catalogue and searches for physical books

10. What aspect of research assignments do you find the most difficult? Does not use the citation guide
11. What do you think of your research guide?

12. Have you ever used any of the research help services provided by the Library (e.g., ask at the desk, drop-in tutorials) – came to use but service was not run that day – did not know how to find drop in schedule on the library website

13. What services do you wish we offered?

14. What do you think of the Library's website? – tried to use the catalogue to renew a book over Christmas break however tried to do so during an Evergreen system outage – called and requested that title be renewed – however, title was not renewed and fine was incurred – patron explained situation to circ staff and had fine waived

15. What would you change about the website?

Overall Overview: Good service for the community, enjoys extended hours, request for more seating